

Honeywell Scanning & Mobility



Remote MasterMind

Honeywell

A remote management tool resident in select Honeywell scanners and their system drivers, that can be integrated into any enterprise remote administration software. ReM (Remote MasterMind) implements all five essential features of remote management.

Asset Tracking

Instantly take inventory of all ReM-enabled scanners and retrieve their serial numbers, model numbers and firmware versions.

Firmware Update

With the click of a button, update the firmware of one scanner or thousands of scanners without making a site visit.

Configuration Update

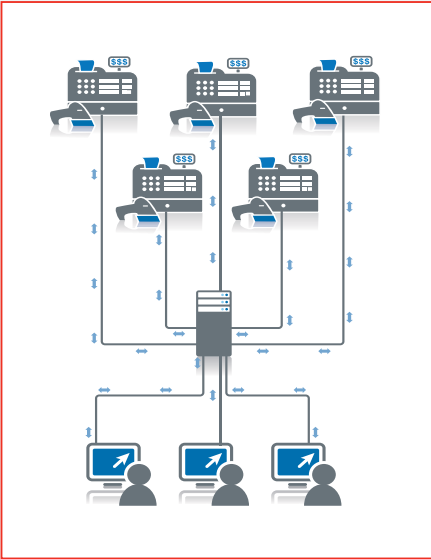
Instantly update the golden configuration of one scanner or thousands of scanners without making a site visit.

Scanner Diagnostics

From any local or remote location monitor scanner health information such as heart beats, hardware status and communication errors.

Performance Metrics

From any local or remote location monitor the performance of any scanner and retrieve metrics such as scan counts, average decode time and decoded sym-



ReM Lowers Total Cost of Ownership

Four influence factors in data collection systems TCO model:

- Reliability / Usability
 - » Cost Driver: Staffing Turnover
 - » Business Objective: Lower Training Costs
 - » **Honeywell Solution: Use statistics powered by ReM**
- Serviceability
 - » Cost Driver: Initial system installation, help desk support
 - » Business Objective: Lower hardware maintenance rates
 - » **Honeywell Solution: Remote software/ configuration updates, diagnostics powered by ReM**
- Efficiencies
 - » Cost Driver: Slower Processes
 - » Business Objective: Increase Patient Volume
 - » **Honeywell Solution: Usage statistics resulting in improved operational processes coupled with increased device uptime using ReM**
- Manageability
 - » Cost Driver: Increased downtime drives up negotiated maintenance rates 25%-30%
 - » Increase uptime due to remote component failure identification
 - » **Honeywell Solution: Remote Diagnostics powered by ReM**

ReM 5 Value Drivers

- Configuration Management (\$26K)
- Increase Uptime and Reduce Shipping costs
 - Close the loop on configuration
 - Reduce the labor associated with healthcare staff
 - Ensure correct configuration on existing equipment which has been re-assigned to a new application, and newly purchased or recently repaired product

- Asset Tracking (\$37K)
- Remove errors and reduce labor
 - Track all devices added, repaired, or re-assigned within the enterprise
 - Manage service provider contracts

- Diagnostics (\$34k + \$27k = \$61k)
- 80% faster problem resolution
 - Reduce the amount of internal technical service calls
 - Improve efficiencies for on-site service calls

- Software Distribution (\$66k)
- Increase Uptime and Reduce Labor costs of onsite maintenance personnel
 - Reduce the amount of time to roll out new large scale deployments
 - Ensure that any new product or recently repaired product has the APPROVED software loaded

- Product Efficiency (\$95k)
- Analyze vital statistics and implementing process improvements
 - Identify poor quality codes hindering productivity
 - Ascertain operator productivity
 - Measure device usage



Supported Devices	
Hand-Held 	9590/9590i VoyagerGS 9520/9540/9521 Voyager 4600g 3800g/3800r 5145 Eclipse 1690 Focus 4820 3200 3200gHD 3800i/3820i 4800i/4820i 3820
Hands-Free 	4980 7580 Genesis 4920 7120 Orbit 7820 Solaris IS220 5X80
Bioptics 	2400 Stratos 2300 StratosH

Other Compatibility Requirements

Operating System:

Windows XP/XPe, Windows 2000, WEPOS (coming soon: Windows 7)

Interfaces:

- Legacy Metrologic Devices: USB IBM SurePOS and RS232, USB Comm.
- Legacy Hand Held Product Devices: USB HID Keyboard, RS232, USB Comm.
- UPOS Control (not required)

Device	JavaPOS	OPOS	Java (JVM)
Legacy Metrologic	1.9	1.8	1.5 or later
Legacy HHP	1.11	1.12	1.5 or later

For more information on our products:

www.honeywellaidc.com

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The Honeywell logo, consisting of the word "Honeywell" in a bold, sans-serif font.